

Department of War (DoW) Personal Property Activity (PPA)

Personal Property Advisory #26-0113

Date: 24 July 2026

From: Department of War (DoW) Personal Property Activity (PPA), Scott AFB, IL 62225

To: All Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSOs), Personal Property Processing Offices (PPPOs), and DoW-Approved Personal Property Transportation Service Providers (TSPs)

Subject: Defense Personal Property System (DPS) Database Maintenance

1. DPS will undergo database maintenance on Friday, 24 July 2026, from 5:00 PM until Saturday, 25 July 2026, 5:00 AM CDT. This is not a full application outage as users can access DPS to complete their work, however users are encouraged to refrain from running reports in DPS Analytics during this time.
2. Included in maintenance are updates to provide additional information to the War Data Platform/Advana to improve DP3 reporting capabilities.
3. Report technical issues to DP3 Technical Support Center (DTSC) at:
 - a. Email: DOW-PPA-DTSC@mail.mil.
 - b. Internet: Review FAQs and other information at <https://ppa.servicenowservices.com/>.
 - c. Helpdesk phone number is 833-MIL-MOVE (833-645-6683).
4. PPA Call Center: email PCSCallCenter@mail.mil.
5. Any questions or concerns about this advisory, contact email DOW-PPA-I-MBX@mail.mil.
6. The DoW PPA, DPS Chief approved this Advisory for release.